



TIGER WINDOW

- FASHIONS -

Designed For Your Lifestyle

With the onset of the June 1st 2024 deadline set forth by the American National Standards Institute (ANSI) to *eliminate corded window coverings* we wanted to assure you that Tiger Window Fashions offers several cordless options to you and your clients. However, cordless options are not always a viable solution, especially for larger windows. When cordless options cannot support the weight of larger and wider shades motorization is the answer. Automate Advance Motorization Technology eliminates a physical operating cord creating a safe environment, giving you peace of mind, comfort, and convenience. With our new easy link option, we have the ability to span even wider windows utilizing one motor for operation and reducing the gap between shades.

For those who question the value, ease and endurance of automation;

- ~ Our motorization option features Rollease Automate LI-ION Series motors. They provide a quiet reliable solution at a price point that is more affordable than others. These motors run for up to a year before they need recharging, and doing so is as simple as charging your phone.
- ~ Hands-free operation extends the life of your shades by eliminating wear and soiling.
- ~ Automatic programming gives you effortless light control when you need it to protect your home furnishings from the harmful UV rays of the sun.
- ~ With the click of a button raise or lower all the shades in the room or individually with a 5 or 15 channel remote. Imagine removing the glare on your television from your sofa!
- ~ With the addition of a Pulse Hub /Bridge, with built in Wifi you can obtain an App on your smart phone which allows you to schedule when to raise and lower your shades automatically. The app enables you to set timers and manage up to 20 rooms from your smart phone, i-pad or tablet. It can also communicate with your smart home system to voice commands.
- ~ Going on vacation? Shade movement gives the appearance of activity in your home. Imagine, added security and peace of mind from your motorized shades !
- ~ We also offer direct wire low voltage motors with a power supply transformer for homes that are pre wired or for new construction.
- ~ We've got your back with a warranty period for motors and related accessories for up to 5 years from the date of receipt of goods.



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Rollease Motorization Warranty;

Worry free for you and stress free for your clients. All Rollease motors come with an unconditional 5 year guarantee. If your contacted by your client about a motorization issue follow the following steps for a smooth stress-free resolution.

1- First determine the issue. Before you visit the client insure they have a fully charged motor. Instruct them to plug in the shade, make sure the charger is attached securely to the motors wire and plugged in to a working outlet, a red light will indicate it is powered. When the light switches to green keep it plugged in for 24 more hours to complete the charging. Since usage varies some shades need to be charged more often than others however a charge should last several months even up to a year.

2- If the motor is not holding a charge proceed to visit your client. Contact Rollease Technical Support M~F 9AM~5PM 800-552-5100. They will trouble shoot the motor to determine if the motor needs (free) replacement, they will supply a case number to you.

3- Call TWF Customer Service 877-835-5036 to explain the issue and supply the following, we will have Rollease ship the replacement motor directly to you;

Company Name

Your name

Your phone number

PO #

Line item #

Rollease Case number

Shipping address

We are here for you and we take it one step at a time ;

Because there may be times when you have an issue with any type of shade. No need for anxiety, Tiger Window Fashions has top notch customer service right here in the USA so you are never left hanging. Please take pictures so we can help resolve the issue correctly. Never worry about what to do next or stress over the solution. We offer replacement parts or full shade replacement for manufacturing defects under normal use and care. We also offer a 50% "Oopsie" discount per order if you ordered incorrectly. Peace of mind for you and your clients. We will resolve your issue.

Thank you for your business,

Tiger Window Fashions, Designed for your Lifestyle

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